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Adult Social Care Outcome Framework

Indicator	2017/18 (baseline)	2017/18 Benchmarking			2018/19 Q1	2018/19 Q2	2018/19 Q3	2018/19 Proposed Target	Rating	Comments
		England Average	England Ranking	England Rank DoT						
1A: Social care-related quality of life.	18.7	19.1	=116/150	 Up from = 126/150	N/A	N/A	N/A	18.9	From 2016/17 	18/19 user survey results available May '19
1B: Proportion of people who use services who have control over their daily life.	78.1%	77.7%	= 72/150	 Up from 100/150	N/A	N/A	N/A	80%	From 2016/17 	18/19 user survey results available May '19
1Cia: Service Users aged 18 or over receiving self-directed support as at snapshot date.	100% (3,533/3,533)	89.7%	=1/152	 Up from = 26/152	100% (3,640/3,640)	100% (3,655/3,655)	100% (3,606/3,606)	100%		
1Cib: Carers receiving self-directed support in the year.	100%	83.4%	=1/152		100% (85/85)	100% (90/90)	100% (94/94)	100%		
1Cia: Service Users aged 18 or over receiving direct payments as at snapshot date.	50.9% (1,800/3,533)	28.5%	5/152	 Up from 7/150	49.3% (1,796/3,640)	49.0% (1,791/3,655)	49.1% (1,769/1,769)	50%		
1Cib: Carers receiving direct payments for support direct to carer.	100%	74.0%	=1/152		100% (85/85)	100% (90/90)	100% (94/94)	100%		

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		England Average	England Ranking	England Rank DoT							
1D: Carer reported quality of life.	2016/17 7.2	2016/17 7.7	2016/17 130/151	2016/17 	N/A	N/A	6.9	7.4		Provisional data	
1E: Proportion of adults with a learning disability in paid employment.	4.5% (35/774)	6.0%	=81/151	 Up from 85/151	4.4% (33/750)	4.4% (35/775)	4.4% (35/785)	5%			
1F: Proportion of adults in contact with secondary mental health services in paid employment.	1.0%	7.0%	=146/150	N/A No data published in 2016/17	>1.0%	>1%	>1%	TBC		Data only up to August (no rating against target) DATA QUALITY ISSUES	
1G: Proportion of adults with a learning disability who live in their own home or with their family.	74.9% (580/774)	77.2	105/151	 Down from 97/152	72.9% (547/750)	73.3% (568/775)	73.9% (580/785)	75%			
1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	30%	57%	137/152	N/A No data published in 2016/17	18%	3%	38%	TBC		Data only up to August (no rating against target) DATA QUALITY ISSUES	
1I: Proportion of people who use services and their carers who reported that they had as much social contact as they would like.	Users	43.0%	46.0%	110/150	 Up from 148/150	N/A	N/A	N/A	44%	From 2016/17 	18/19 user survey results available May '19
		Carers	2016/17 31.0%	2016/17 35.5%	2016/17 105/151	2016/17 	N/A	N/A	27.6%	32%	
1J: Adjusted Social care-related quality of life – impact of Adult Social Care services.	0.404		0.405	84/150	 Up from 133/150	N/A	N/A	N/A	0.407	From 2016/17 	

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		England Average	England Ranking	England Rank DoT							
2Ai: Adults aged 18-64 whose long-term support needs are met by admission to residential and nursing care homes, per 100,000 pop (Low is good)	14.5 33 admissions	14.0	= 96/152	 Up from =121/150	4.81 11 admissions	9.20 21 admissions	13.4 30 admissions	35 admissions		Cumulative measure: Position at Q3 2017/18 – 24 admissions Forecast based on 3Qs = 40 admissions / 17.52 per 100,000	
2Aii: Older people aged 65+ whose long-term support needs are met by admission to residential / nursing care per 100,000 pop (Low is good).	703.0 281 admissions	585.6	110/152	 Down from 99/152	139.63 58 admissions	281.68 117 admissions	462.24 192 admissions	254 admissions		Cumulative measure: Position at Q3 2017/18 – 196 admissions Forecast based on 3Qs = 256 admissions (BCF target)	
2Bi: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services.	Statutory	87.6% (162/185)	82.9	= 47/150	 Down from =22/152	N/A	N/A	N/A	92%	N/A	Statutory measure counts Oct – Dec discharges (BCF Target)
	Local	85.4% (695/814)	N/A	N/A	N/A	86.0% (172/200)	86.5% (346/400)	87.6% (496/566)	90%		Local measure counts full year
2Bii: Proportion of older people (65 and over) offered reablement services following discharge from hospital.	Statutory	2.8% (185/6,496)	2.9%	= 82/152	 Down from 64/152	N/A	N/A	N/A	3.1%	N/A	Statutory counts Oct – Dec discharges
	Local	3.2% (814 in reablement)	N/A	N/A	N/A	3.3% (200 in reablement)	3.3% (400 in reablement)	3.0% (566 in reablement)	3.5%		Rate calculated using 2015 live hospital discharge data as a proxy due to this data no longer being made available to local authorities.
2Ci: Average number of delayed transfers of care (Total) per 100,000 pop. (Low is good)	8.7	12.3	= 62/152	 Down from 46/152	5.0	5.2	5.4	7.8			

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2Cii: Average number of delayed transfers of care attributable to Social Care per 100,000 pop. (Low is good)	0.6	4.3	=16/152	N/A New measure for 2017/18	0.2	0.2	0.2	0.4		
2Ciii: Average number of delayed transfers of care jointly attributable to NHS and Social Care per 100,000 pop. (Low is good)	1.9	0.9	142/152	 Down from 47/152	0.9	0.7	0.6	0.8		
2D: The outcomes of short-term services (reablement) – sequel to service	69.8%	77.8	106/152	 Up from 127/152	68.3%	71.7%	72.4%	71.5%		
3A: Overall satisfaction of people who use services with their care and support.	63.9%	65.0%	80/150	 Down from 64/150	N/A	N/A	N/A	65.2%	From 2016/17 	18/19 user survey results available May '19
3B: Overall satisfaction of carers with social services.	2016/17 43.5%	2016/17 39%	2016/17 24/151	2016/17 	N/A	N/A	38.2%	43.5%		Provisional data
3C: Proportion of carers who report that they have been included or consulted in discussion about the person they care for.	2016/17 70.7%	2016/17 70.6%	2016/17 70/151	2016/17 	N/A	N/A	75.0%	72%		Provisional data

Indicator		2017/18	2017/18 Benchmarking			2018/19 Q1	2018/19 Q2	2018/19 Q3	2018/19 Proposed Target	N/A	Comments
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3D: The proportion of service users and carers who find it easy to find information about services.	Users	70.5%	73.2%	= 109/150	 Up from 142/150	N/A	N/A	N/A	72%		From 2016/17 18/19 user survey results available May '19
	Carers	2016/17 57.3%	2016/17 64.2%	2016/17 134/151	 2016/17	N/A	N/A	55.6%	59.5%		<i>Provisional data</i>
4A: The proportion of service users who feel safe.		66.1%	69.9%	120/150	 Up from 125/150	N/A	N/A	N/A	67%		From 2016/17 18/19 user survey results available May '19
4B: The proportion of people who use services who say that those services have made them feel safe and secure.		86.7%	86.3%	= 78/150	 Up from 139/150	N/A	N/A	N/A	86.5%		From 2016/17 18/19 user survey results available May '19

Including historic survey-based measures (i.e. last known DoT):

Improvement from baseline - 14 	No significant change from baseline - 4 	Deterioration from baseline - 9 	N/A - No data on which to make a judgement on performance - 2 
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